



COMPETITION TERMS AND CONDITIONS

Terms and Conditions of Entry

Proven Plumbing and Gas - New Customer Weber BBQ Giveaway

These Terms & Conditions of Entry contain important information you need to know about your entry and the Promotion generally. Make sure you read these Terms & Conditions of Entry carefully.

Information about how to enter and the prizes form part of these Terms & Conditions of Entry. If you choose to participate in this Promotion, then you agree that these Terms & Conditions of Entry apply to your entry.

PROMOTION

Proven Plumbing and Gas - New Customer Weber BBQ Giveaway (Promotion).

PROMOTER

The Promoter is Proven Plumbing and Gas (ABN 12 637 967 278, of Cedar Grove, QLD (we, our, us, Promoter).

PROMOTION PERIOD

The Promotion starts at 12pm 5th January 2025 AEST and closes 11:59pm 9th April 2025 AEST (Promotion Period). No entries will be accepted after this time.

WHO CAN ENTER

Entry is open to Australian residents aged 18 years or older as at the commencement of the Promotion, who are currently residing in Australia. If you are under 18 years of age, you must have permission from your parent or guardian to enter, and if you win, the prize may be awarded to your parent/guardian.

HOW TO ENTER

To enter, book and complete a job with Proven Plumbing and Gas during the Promotion Period. Every new customer and every referral is automatically entered into the draw for a chance to win.

Entrants can only enter in their own individual capacity. Entering under a false name(s) may invalidate all entries. Multiple entries under different names may also invalidate all entries at the Promoter's discretion. The use of automatic entry software, mechanical or electronic devices that allows an individual to automatically enter the Promotion is prohibited and may render all entries submitted by that individual invalid.

Entries must be received during the Promotion Period and in accordance with these Terms & Conditions of Entry. Entries will not be accepted in any other way or form or at any other time. Your entry is deemed to have been received when we actually receive it (not when you engage our services). Incomplete and ineligible entries will be deemed invalid. We'll also invalidate any entry which (in our opinion) breaches these Terms & Conditions of Entry or any other content guidelines published by us as part of the entry process for the Promotion.

PRIZE(S)

There is 1 prize to be won: a Weber BBQ valued at \$500 (RRP, including GST). The prize is not transferable or exchangeable and cannot be redeemed for cash or any other form of consideration. The value of the prize is accurate as at the time of preparation of these Terms & Conditions of Entry. We accept no responsibility for any variation in the value of the prize after that date.

If the prize is unavailable for any reason, we may substitute it for another item of equal or higher value, subject to any written directions of a regulatory authority. If a winner does not take an element of the prize by the time stipulated by us, then that element of the prize will be forfeited by the winner and neither cash nor any other form of compensation will be supplied in lieu of that element of the prize. We accept no other liability or responsibility for any loss incurred by a winner or any other party if any prize (or any part of a prize) is unavailable for any reason.

PRIZE POOL

The total prize pool is \$500 (RRP, including GST). Any costs not expressly included in the prize description are the responsibility of the winner.

WINNER SELECTION & NOTIFICATION

A random draw from all entries received during the Promotion Period will be conducted at Proven Plumbing and Gas on or around 12pm 10th April 2025 AEST. The first complete, eligible entry drawn will win the prize. The Promoter reserves the right to draw 1 additional reserve entry and to record it in case an invalid entry or ineligible entrant is drawn as a winner, or the winner is unable or unwilling to accept the prize.

The winner will be notified by phone/email within 2 business days of determination and will be provided with instructions which they must follow in order to verify their entry and claim their prize.

The winner's name may be published on our website, email newsletter, and social media pages.

The Promoter's decisions are final and no correspondence will be entered into.

CLAIMING YOUR PRIZE

The prize must be claimed by 3pm on 18th April 2025 AEST. If you are the prize winner and don't accept or claim your prize by this date, then your entry will be deemed invalid.

To claim your prize, you must follow the instructions set out in the notification message we send to you telling you that you're a winner. This includes providing verification information regarding your entry, if requested by us. We will make reasonable efforts to contact you, but if you've not claimed your prize by the prize claim date specified above, or we determine that your entry is not in accordance with these Terms & Conditions of Entry, then your entry will be declared invalid, and we may award the prize to the next complete and eligible entry drawn.

If a prize winner complies with these Terms & Conditions of Entry, and we verify and accept the entry in accordance with these Terms & Conditions of Entry, we will deliver the prize within 28 days of the winning entry being verified, to the address provided by you at the time of completing your entry or via the verification process.

SOCIAL MEDIA

In participating in the Promotion, you must also comply with the terms of use of any social media platform via which we conduct the Promotion. If the Promotion is conducted via the Facebook or Instagram platforms:

- a) You acknowledge that the Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram
- b) You acknowledge that any information you provide in connection with the Promotion is provided by us (as the Promoter) and not to Facebook or Instagram
- c) Any questions, comments or complaints regarding the Promotion will be directed to us (the Promoter) and not to Facebook or Instagram.
- d) You release Facebook, Instagram and their associated companies from all Liability arising in respect of the Promotion
- e) You approve photos and or video to be upload to Proven Plumbing & Gas social media and website for use of you and your prize.

GENERAL

1. We accept no responsibility for any problems or technical malfunction of any communication network or for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted, or misdirected entries, claims, or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure, or otherwise.
2. We may declare any or all of your entries invalid, and prohibit your further participation in this Promotion, if you: a. Fail to verify your personal details and/or eligibility to enter the Promotion to our satisfaction. b. Tamper with or benefit from any tampering with the entry process or the operation of the Promotion. c. Submit an entry which, in our opinion, is not in accordance with these Terms & Conditions of Entry. d. Act in a disruptive manner or with the intent to annoy, abuse, threaten, or harass any other person. e. Engage in conduct in entering the Promotion which, in our opinion, is unfair or in bad faith, fraudulent, misleading, deceptive, unlawful, wrongful, or generally damaging to the goodwill or reputation of the Promotion and/or us or any prize provider.
3. If requested by us, entrants and winners must participate in all promotional activity (such as publicity and photography) surrounding this Promotion or their winning of a prize, free of charge, and they consent to us and our associated companies and agencies using their name and image in promotional material.
4. Our decisions in connection with the Promotion are final and no correspondence will be entered into.
5. We collect personal information in order to conduct the Promotion and may disclose such information to third parties (including agents, contractors, service providers, and prize suppliers) for that purpose. We may also use your information for marketing and promotional purposes.

6. .Any part of these Terms & Conditions of Entry which are void or not enforceable by law will be automatically severed from these Terms & Conditions of Entry, where possible, to ensure that the remaining provisions of the Terms & Conditions of Entry remain in effect. We may vary these Terms & Conditions of Entry from time to time as required for compliance with law or for the purposes of correcting any error or omission. As such, it is the responsibility of every entrant to ensure that they review these Terms & Conditions of Entry at the time of entry and all other material times.

CONTACT DETAILS

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